



YSGOL GYFUN GYMRAEG LLANGYNWYD

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August 13th 2020 - A Level Results 2020 – Information for students and parents about results and appeal processes

We are fully aware that this has been a very challenging period for everyone, and recognise that students and parents will be very anxious about receiving these results.

The awarding process being employed this year is complex and has never been used before. The examining board (WJEC) and regulator (Qualifications Wales) have produced useful information to help explain how results have been determined, and the processes associated with appeals.

Qualifications Wales has developed an [information pack](#) to support the understanding of the processes taken to award grades in summer 2020. This information provides an overview on:

- the standardisation process;
- vocational qualifications;
- fairness and equality;
- WJEC's appeals process;
- progression; and
- what next for learners.

As always, we want to do everything we can to support students to progress to the next stage of their education or employment. Senior staff will be available in school up to 12:00 to help with any queries or concerns you may have for your future progression and telephone appointments are available with the school's Careers Advisor upon request.

A - Centre Assessment Grades, rank orders

Teachers at Ysgol Gyfun Gymraeg Llangynwyd know their students well and we are confident that we have been able to assess grades with a high degree of accuracy. The grades submitted to the exam boards were agreed by the school following an internal quality assurance process; this means that they are not the sole responsibility of any individual teacher.

We understand it may feel confusing and unfair where there is a difference between a centre-assessed grade and the final grade awarded by the exam board. However, all centre assessed grades submitted to the examining boards have been subject to a statistical standardisation model developed by Qualifications Wales, Ofqual and awarding bodies. The aim of this standardisation process applied by the exam boards is to ensure that grades awarded this year are consistent with those awarded to other cohorts in other years. This may mean that the final result may not reflect the grade submitted by the school.

If students wish to know the Centre Assessed Grade (CAG) for any subject taken this year, they can receive this information on request. Under the Data Protection Act of 2018, students are entitled to this information, and it may well be of use in discussions with higher education institutions or employers. For data protection reasons, any request for CAGs must be made by the student, rather than by parents or carers. If you would like to know your centre assessed grade, a Centre Assessed Grades Request Form will be available on request. If students are unable to attend to collect their results in person a request can be made via email (arholiadau.ygll@bridgend.gov.uk).

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We will aim to provide you with this information within 7 days following your receipt of your request.

Any request for additional information related to data, such as a rank order position within a grade or subject, will be treated as a formal 'Subject Access Request'. We do not believe that information related to 'rank order' would help any individual student, and may risk inadvertently revealing information about another data subject – a possible data breach. For this reason, any such request would be referred to the school's Data Protection Officer (Judicium Education) in the first instance.

B – Appeals

Dissatisfaction with the grades issued by exam boards does not constitute grounds for appeal, unless there is evidence that there has been a technical error by the centre or the board. The school has received instructions from the exam boards including a form for appeals if they believe there has been an error, either on their own part or that of the board.

Guidance on appeals has been provided by the WJEC and it can be found via the following link:

<https://www.wjec.co.uk/media/xptiy2o2/wjec-guidance-to-appeals-nl.pdf>

Please remember, it is only the school who can appeal on your behalf.

An appeal can only be made on one or more of the following grounds:

- School/college error – there was an **administrative** error in the Centre Assessment Grades submitted to the exam board.
- An error in calculating or issuing results made **by the exam board**.
- Exceptional circumstances - further information on this is available within the WJECs 'Guide to Results and Appeals'
- Procedural grounds: The exam board did not apply standardisation or appeals procedures consistently, or the **procedures** were not followed properly and fairly.

An Appeal cannot be made on the following grounds:

- A student disagrees with their centre assessment grade and/or position in the rank order,
- Professional judgements by a teacher
- The standardisation model(s).

If you wish to complete an appeals request we ask that you first complete the Centre Assessed Grades Request Form to determine if there are grounds for appeal. If you are unable to collect your results in person, please contact arholiadau.ygll@bridgend.gov.uk. If the school agrees that you have a case to

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appeal, you will be asked to complete a consent form prior to any appeal to the examination board being submitted on your behalf.

Finally, we are so conscious that this has been such a difficult and anxious time for you as a result of the disruption caused by the coronavirus pandemic. We know that there is still so much uncertainty about these results and we will do everything we can to support you over the next few days and weeks.

We wish you the very best of luck.

Cofion,
Meurig Jones
Prifathro

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